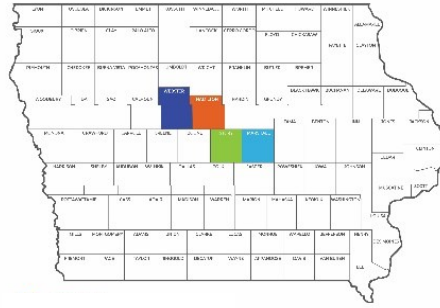




Serving Story, Marshall,



Annual summary of accomplishments and impact

Engaging **Volunteers Age 55+**

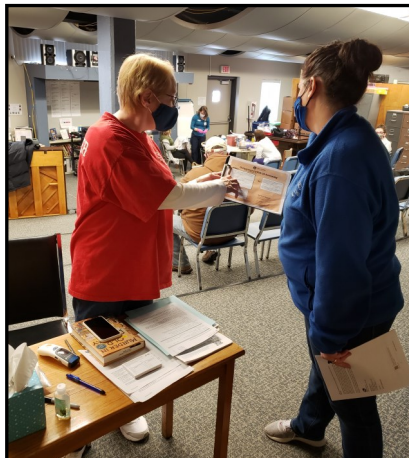
Feature Story

A Year Like No Other!

Despite a global pandemic and an unprecedented natural disaster, RSVP volunteers continued to serve our communities and make a positive difference in the lives of others. RSVP focused efforts on safe ways for volunteers to contribute during the COVID-19 response throughout our service area. Numerous volunteer assignments were suspended or modified for safe engagement as new needs emerged.

In August 2020, RSVP volunteers again rose to the occasion by staffing multiple Volunteer Reception Centers across Story County, mobilizing community volunteers providing debris clean-up services after the Derecho swept through central Iowa.

In December 2020, RSVP volunteers began assisting with the efforts of Story County Public Health (MGMHC) to get residents vaccinated for COVID-19. Over a period of 7 months, 43 RSVP volunteers provided 2,086 hours of service staffing on-site and off-site vaccination clinics.



OUR MISSION

Enhance the lives of adults age 55 and older by connecting them with rewarding volunteer experiences that meet community needs

ADDITIONAL SERVICES

Emergency Services

Contracting with Story County Emergency Management, RSVP coordinates the management of volunteers mobilized in natural disasters, public health and/or public safety emergencies.

Transportation Services

RSVP supplements existing transportation services by providing the recruitment, management, and scheduling of volunteers providing rides to Story County residents. The primary (but not exclusive) purpose of the program is to provide Story County's older adults with safe and reliable transportation to and from medical appointments and other essential services.

"We appreciate the volunteers from RSVP who helped us in many ways to administer the COVID vaccine in the county. We could not have been nearly as successful without their hard work and dedication! We are forever thankful for the volunteer hours they gave us. They made an unforgettable difference".

Treasa Ferrari, RN—Story County Public Health

(This service resumed June 1,

RSVP provides a proven and effective infra-structure to screen, recruit, and place volunteers to meet local needs

CENTRAL IOWA RSVP SIGNATURE PROGRAM ACCOMPLISHMENTS

RSVP Signature Programs are those assignments that are either coordinated exclusively by RSVP or ones that RSVP plays a significant role in direct partnership with another organization or organizations.

EDUCATIONAL SERVICES — Helping youth succeed academically

Due to COVID-19, many school-based assignments were suspended in 2020-2021 including mentoring and tutoring opportunities, SPEAK UP! public speaking project, and more. Volunteers did continue to serve as Pen Pals through the RSVP Writing Partners Project but fewer schools were able to participate because of hybrid classroom challenges. RSVP Pen Pal volunteers were redirected to write and send cards and letters of encouragement to isolated residents of 9 different care facilities, including the Iowa Veteran's Home. Although this service could not affect student academic success, it was

RSVP Pen Pal Program



216 RSVP volunteers (1,976 hours) were matched one-on-one with 272 elementary or middle school students as Pen Pals.

Students learned important letter writing skills and developed a relationship through the mail with a caring adult from another generation.

Partners: Schools - Colo-NESCO, Roland-Story,

Youth Teaching Garden

9 RSVP volunteers (213 hours) served as gardeners...planting, caring for and harvesting produce. In 2020-2021 (because of COVID-19) the teaching garden was transitioned to a community garden, gleaning produce to be provided to shelters and food pantries. **Partner:** Iowa State

"I enjoy participating in the RSVP pen pal program. It's fun to read the letters I receive and learn more about my pen pal. They ask good questions about my life, and tell me funny things about all they are doing. As I read their letters, I remember being a third grader myself, and all those fond memories. When we meet our pen pal in the spring of the school year, the teachers share with us how much the students learn by writing letters and how they look forward to receiving mail...and I do too. Being an RSVP pen pal helps me keep in touch with today's students. It is such a good

HEALTHY FUTURES — Helping citizens stay healthy and maintain control of their well-being

RSVP Volunteer Driver

Program 29 Story County

RSVP volunteer drivers (734 hours) served 55 Story County residents with safe and reliable transportation to and from essential services, with priority given to older adults needing rides to medical appointments. Volunteers used their own vehicles to **provide 408 round trips and drove 9,201 miles.** (Although suspended in March 2020 due to COVID-19 concerns, this service was restored June 1, 2020 and continued throughout fiscal year

RSVP VOLUNTEER DRIVER



New BASE Senior Fitness Class held at the RSVP Office in Fort

RSVP BASE Fitness Program

Balance, Agility, Strength, and Endurance

(BASE resumed in some locations in May, 2021 but was suspended for the majority of the fiscal year)

15 RSVP volunteers in Hamilton and Webster Counties (121 hours) resumed facilitating this fitness program at 12 locations for 159

seniors that focused on increasing healthy exercise habits that positively impact the well-being

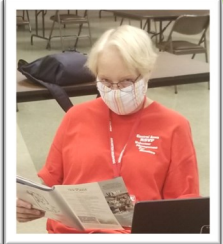
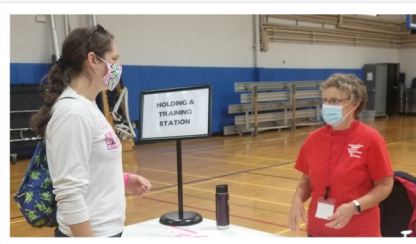
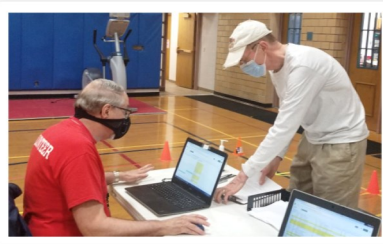


CENTRAL IOWA RSVP SIGNATURE PROGRAM ACCOMPLISHMENTS

RSVP Signature Programs are those assignments that are either coordinated exclusively by RSVP or ones that RSVP plays a significant role in direct partnership with another organization or organizations.

EMERGENCY SERVICES, PUBLIC HEALTH & SAFETY—*Keeping our communities safe and prepared* **Disaster Services and Public Safety***

Volunteer Management for Emergencies serving Story County: In a natural disaster or other emergency, RSVP volunteers staff a **volunteer reception center** and a **non-emergency phone bank** conducting community volunteer intake and providing information and referral services for non-emergency calls related to the disaster. **Activations:** After the Derecho windstorms swept through central Iowa in August 2020, Central Iowa RSVP volunteers were activated to facilitate a total of **6** Volunteer Reception Centers (VRC's) throughout the county (See pictures below). **6** RSVP volunteers spent **43** hours mobilizing **65** community volunteers who provided **342** hours of debris clean-up services. **Partners:** Story County Emergency Management (EMA), City of Ames, and other Story County communities.



* Although for most of the fiscal year, volunteers were not able to serve at City of Ames Police Department or Story County Sheriff's office because of COVID-19, one volunteer assignment resumed at the Sheriff's Office in May, 2021.



COVID-19 Response

In addition to providing over 2,000 hours facilitating Public Health COVID-19 vaccination clinics in Story County, RSVP volunteers in all of our service area helped to address needs that emerged from the pandemic including:

Making masks for area hospitals, non-profits and schools, writing letters of encouragement to residents of area nursing homes/care facilities, delivering food boxes/groceries. **Partners:** Mary Greeley Medical Center, Reiman Gardens, Bethany Life Communities, Iowa Veterans Home, Marion Home, Hamilton County Public



Capacity Building – *Providing diverse volunteer recruitment and placement support that supplements or enhances or existing services of 55 public, non-profit and health care agencies (not reflected in the other sections of this report)*

SPECIAL POPULATIONS (*Meet the needs of Veterans, homeless and low-income individuals, those with disabilities*)

32 volunteers served 640 hours

FOOD SECURITY (*Provide food for those in need—home delivered meals, food pantries, community meals, “grab & go” lunches*)

125 volunteers served 4,431 hours

ENVIRONMENTAL STEWARDSHIP (*Conservation, trail maintenance, city garden spaces, Reiman Gardens*)

26 volunteers served 1,188 hours

OTHER EDUCATION (*Library services, museums, art, pre-school assistance, extension, YM/YWCA*)

21 volunteers served 549 hours

final thoughts...

2020-2021 Statistics

Number of RSVP Volunteers: 798

Volunteer Hours Served: 19,939

Monetary Value of the Volunteer Hours: \$501,665

Funding/Budget Information

2020-2021 Funding Sources/General Operating Budget

Federal Grant (CNCS—AmeriCorps Seniors)

State of Iowa

Story County

City of Ames

United Way of Story County

Marshalltown Area United Way

Other Cities: Nevada, Story City

Contractual Funding:

Story County Emergency Management: Emergency/Disaster
Volunteer Management/Disaster Recovery Coordination

Story County Public Health (MGHHHS): POD Volunteer
Management (points of disbursement—vaccination clinics)

Story City Senior Citizens: Building Rental Management

Self-Generated: Donations, Special Grants, United Way
Designations, Newsletter Sponsors, Fundraising Revenues, etc.

Total 2020-2021 Revenues (Operating Budget): \$327,288

Total 2020-2021 Expenses (Operating Budget): \$321,059

2020-2021 Special Grants and Support

ITN America – \$840—“Rides in Sight” grant—Transportation
To support rides to eye doctor appointments

New York Life Blackbaud Giving Fund: \$5,000
(Awarded to Disaster Services)

Transportation Service Donations—\$3,208

Memorial Donation—\$100

Other general donations—\$1,013

Central Iowa RSVP Endowment

(Part of the Story County Community Foundation Family of Funds)

As
of



THANKS to our amazing volunteers for continuing the good fight despite an incredibly challenging year!



THANK YOU
to our financial

Office Locations

STORY COUNTY

503 Elm Avenue (Main Office) 110 Crystal
Street
Story City, IA 50248 Ames, IA 50010
515-733-4917 515-292-8890

MARSHALL COUNTY

2608 S. 2nd Street
Marshalltown, IA 50158
641-752-0279

WEBSTER COUNTY

Crossroads Mall
217 S. 25th Street, Suite B3
Fort Dodge, IA 50501
515-573-3477

HAMILTON COUNTY

749 Second Street
Webster City, IA 50595
515-832-2525



**AmeriCorps
Seniors**